

Quality management

TARA Aerospace and Defence Products AD (in the following “TARA”) is committed to:

- providing high quality products, effective project management and outstanding customer service
- enhancing the skills of management and staff through review and actively pursuing an on-going training policy, the objective of which is to prepare staff to perform their work more effectively
- promoting the culture of continual quality improvements and the philosophy of getting things done “right the first time”
- rigorously controlling the supply, installation and completion to programme of all projects
- promoting the quality management systems and ensuring implementation is achieved by internal auditing, management review, corrective and preventive action

Our products are designed and built to meet and where appropriate exceed customer’s specifications. This includes ensuring that we meet and exceed any relevant industry-specific regulations or standards as well as being in line with all legal provisions and regulations nationally and internationally.

“TARA” operates a quality management system (QMS) to ensure that we deliver consistent high quality. Our QMS is accredited to ISO 9001 : 2015 and a copy of the certification is available on request.

Everyone is responsible for the quality within the company and for maintaining high standards.

Health, safety and security

“TARA” recognises the importance of health, safety and security - both during the production and afterwards.

The company's health and safety policy sets out our commitment and outlines our approach to effective health and safety management. Our processes and procedures are designed not simply to meet legal requirements but to effectively deliver a healthy, safe and secure working environment for our employees and everyone else who might be affected by our work. Our products are manufactured to meet all relevant safety and security standards in our industry.

Equality

We recognise the contribution our employees make to the success of what we do. We are committed to offering our employees fair terms and conditions, ensuring they have the skills and qualifications they need, and providing opportunities for training and development..

Sustainability

“TARA” understands the importance of sustainability - in design, delivery and in continuing operation. *For example*, this is reflected in how we:

- Source sustainable materials and look for ethical suppliers
- Work with the local community where appropriate
- Manufacture energy-efficient products while minimizing waste during production

In particular, we ensure that the design of our products meets relevant environmental standards.

Mojkovac, 27th Nov 2018



The image shows a handwritten signature in black ink over a circular blue stamp. The stamp contains the text "TARA AEROSPACE AND DEFENCE PRODUCTS A.D. MOJKOVAC" around the perimeter and "TARA MOJKOVAC" in the center. The number "3" is visible at the bottom of the stamp.

**Executive Director
Radoje Kljajevic**